

Osama Alam

SharePoint & Power Platform Consultant

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📅 14-12-1996

SharePoint & Power Platform Consultant with 5+ years experience designing, implementing, and troubleshooting various business processes enabling automation, time-saving of 6000+ hours, resource-saving of 10000\$+ for over 500+ users. Macro and micro view of implications and impact of ERP and CRM systems with users' needs in mind.

🧠 TECHNICAL SKILLS

SharePoint, SharePoint Designer, Office 365, SharePoint Pages, HTML, CSS, Power Apps, Power Automate, Power BI, Nintex, JS, ReactJS, Artificial Intelligence, SPFx, SQL, Dataverse, AI Builder, .Net, JSOM, CSOM

🧠 SOFT SKILLS

Solution Designing

Implement solutions with full overview of system, organization impact, user base, etc.

IT Project Roadmap

Connoisseur

Created project plans for various IT systems with the inclusion of timeline, resource utilization, feedback points, design, prototype, testing, pilot testing, training, launch.

🏢 PROFESSIONAL EXPERIENCE

Dynamics, SharePoint, & Power Platform Consultant (Freelance), GoBeyond Partners

02-2023 – present | Oxford, United Kingdom

- Working as a Power BI, Power Apps and Javascript developer with data modelling expertise to support the development of reporting and programme dashboards and applications in SharePoint for a long-term client engagement (Willis Towers Watson).
- Provided flexible post-implementation support for Power Platform, data management, and platform administration.
- Gave support in Power Apps application troubleshooting, optimization, dataverse data migration, ALM tasks (development, UAT, Production), and overall restructuring/redesign of workflows.
- System support, troubleshooting, development, and deployment for 300+ users.

SharePoint Developer & Administrator, Exceed IT

03-2023 – 12-2023 | Manama, Bahrain

- Developing solutions within SharePoint to aid in business automation, productivity, and digitalization.
- Solutions comprised of workflows, frontend forms, automated approvals, emails, and tables.
- Dealing with vendors and market research to provide the organization with solutions.
- Solutions implemented using SharePoint Designer Workflows, InfoPath forms, and SharePoint lists.
- Giving support for SharePoint in pages, sites, solutions, etc., for an environment for 100+ users.

SharePoint & Power Platform Consultant,

Hidd Power Company (ENGIE, MALAKOFF, Sumitomo)

07-2019 – 01-2023 | Hidd, Bahrain

- Built fully responsive solutions to revolutionize the SharePoint and IT environment within the Power Plant.
 - Implemented business processes with frontend, backend, and workflows within SharePoint, Power Platform, and Office 365.
 - Worked on all relevant stages of project development:
 - Client Intel Gathering
 - Conceptual Design
 - Implementation and Development
 - Testing
 - User training
 - Live
 - Support
 - Prepared all documentation (technical documentation and user guides)
 - Power Apps Applications
 - Power Automate Flows
 - Power BI connection with SQL database
 - Power BI implementation of reports and models

Communication Skills

Excellent communicator with articulate demeanor and extensive charisma.

Team Skills

Work efficiently to support and synergize with the whole team to harbor results.

Perceptiveness

Ability to solve problems with a keen eye for detail.

EDUCATION

Bachelor of Science: Computer Engineering,

University of Bahrain

02-2016 – 12-2019

Graduated (Upper Second Class Honors| 3.06)

Senior Project:

Structured Digitalization System

- Developed a smart document management system using Python APIs allowing automatic categorization based on keywords, department, author etc. User interface implemented on a website using Laravel having controls for uploading and viewing all documents. Database contained necessary metadata linked to documents produced automatically using Artificial Intelligence (AI) through Tensorflow, Aylien and Tesseract APIs.

- Power BI live data set dashboards

- Innovation and digital innovation that gave an overall resource-saving of around 10000\$+ and time-saving of 6000+ hours for 100+ users.

CERTIFICATES

- Microsoft Certified: Power Platform Fundamentals
- Microsoft 365 Certified: Fundamentals
- Microsoft Certified: Power Platform App Maker Associate

PROJECTS

KPI Management System

Created a whole company objective management system with a hierarchal KPI system, with Top-level corporate goals linked down to the employee level to boost company vision, targets, and employee focus.

Attendance Management System

Integrated Access Control System with SharePoint using SQL stored procedures. Live updates of user attendance with filters for month, year, day, etc. Manager view to see all team members' attendance.

Incident Report System

Full system developed for the handling of Operational Incidents and Health and Safety Incidents for a large-scale power plant. Cross-platform application for frontend, multiple tables for backend management, workflows for automation, and full business process implementation.

Overtime Request System

Full system developed for the handling of Planned and Emergency Overtime Requests for a large-scale power plant. Cross-platform application for frontend, multiple tables for backend management, workflows for automation, coded automatic calculating of overtime, and full business process implementation.

Document Management System (DMS)

All documents saved on the cloud with metadata, auto-reminders, and user access management

Visitor Tracking Form

Developed a Microsoft Office 365 based solution using Microsoft flow and forms to optimize the process and make it paperless and more fluid. The end result was a fully implemented visitor management system, with a database for records and a seamless approval process embedded in the business system.

Solidarity Insurathon, April 2019

Awarded 3rd Place: Team project to design and implement a QR-activated web app for a Claim Registration Tool, aimed to consolidate and simplify the smooth execution multiple separate tasks.

Day Ahead Declaration

Developed a Power Apps application solution for automating business process within Microsoft Power Automate. Application allowed automatic email forwarding with attachments, comments and autogenerated values. Documents captured and saved for archive through automation. User Interface was implemented within SharePoint page, existing within the Office 365 environment.

Contractor Induction Management System

Developed induction system for entry and exit of contractors within Power Apps and SharePoint within Microsoft 365 user account. Form forwarding and approval process automated within Power automate. Dashboard carried all details with interactive user interface.

Material Entry/Exit Management System

Material entry and exit system developed within Office 365 environment. Approvals and routing of material pass done using Power Automate, and GUI implemented within Power Apps. Forms forwarded and returned for approval request without user interaction. All forms sent to access site of security automatically with all relevant metadata. Implementation allowed for automatic forwarding of material form link to deliver person, who's details would be rerouted to company allowing smooth process.

Modifications System

Modifications System developed with workflows for multilevel approvals, data captured within a database, and data presented in dashboards. Used to optimize and enhance the modifications process for the power plant.

Operational Incident Reporting Data Analytics

Live data of various operational incidents in the company being displayed to make action items, view revenue impact, concerned departments, risk assessment and mitigation

Health & Safety Data Analytics

Live data of various health and safety incidents in the company being displayed to view damages, the status of involved persons, actions taken and recommended to resolve the repercussions, risk assessment and mitigation

Daily Water Quality Report

System developed to capture numerics for water quality, presented in an autogenerated report and emailed on a daily basis.

Hot Work Certificate

System developed within high safety environment to deal with generations of hot work permits with approvals, dashboard, and reminders.

Temporary Modification

System developed for raising temporary modification requests with approval process, consolidated data, and reminders for review, automating existing manual process reducing user need and streamlining approval process.